

# **IMPORTANT NOTE**

The UCI GetYourEvent platform, accessible on <u>uci.getyourevent.online</u>, enables you to request both accreditations and access to the UCI VIP Lounge.

As a first step, we kindly ask you to register for accreditations as per your entitled quotas. Once this step has been completed, you will be able to request access to the UCI VIP Lounge; the names of the individuals registered for accreditation will automatically be features on the corresponding tab. In order to obtain all the information on the procedure to request accreditation, we kindly invite you to consult the user guide available under the menu "Support – Guides" of the platform.

For those who do not need accreditation, you can add their names directly on the UCI VIP Lounge tab without going through the accreditation tab.

The deadline to request access for the UCI VIP Lounge is **14 September 2024, 12pm (GMT+2)**. Past this deadline, you will not be able to make additional requests or amendments.

Your requests will be studied the following days and you will receive a confirmation email including links to the personal invitations for each of your guests.

These personal invitations contain a QR-code which must be presented at the welcome desk of the UCI VIP Lounge in order to obtain the access wristband.

The personal invitation is valid for all the days on which you have access to the UCI VIP Lounge and must be presented <u>each day</u> to obtain the daily access wristband.

## 1. Access to the platform

After logging in on <u>http://uci.getyourevent.online</u>, you will access your personal dashboard, featuring the names of the people you have requested an accreditation for as well as the status of the request.

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Showing 1 to	2 of 2 entries						Previous 1	Next

If your account is enabled for several UCI events, please make sure to select "2024 UCI Road and Para-cycling Road World Championships" from the dropdown list.



# 2. Language

In the top right-hand side "Profile" menu, you will be able to choose the language of the platform. Please make sure to select "Settings", then choose your favourite language and click on "Save".

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## 3. Requests

## a. Access

Please make sure to select the "Hospitality Lounge" tab from the main menu, on the left of the page, then select "Request".

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User guide				12	13	14
🖶 Accreditation live	>			19	20	21
Support - Guides	>			26	27	28
🞓 Congress				3	4	5

The page shows two types of information:

- The opening days of the UCI VIP Lounge;
- The people whose names are already on the accreditations dedicated tab as well as people you have added.

# UCI UNION CYCLISTE INTERNATIONALE

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Above the opening days, you can see a number which corresponds to your quota for each day. In parenthesis, you can see the number of accesses you have already requested.

# b. Request, amend and cancel access to the UCI VIP Lounge

The names of people for whom accreditation has been requested appear on the page when you first access it.

For each National Federation, priority of access to the UCI VIP Lounge is given to the President and General Secretary. Therefore, the names of the President and General Secretary are automatically indicated on the platform for you to request their access.

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n Name	Company	(18/09) day1	(19/09) day2	(20/09) day3	(21/09) day4	(23/09) day6	(24/09) day7	(25/09) day8
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#### UCI UNION CYCLISTE INTERNATIONALE

If there is no name indicated on the tab, we kindly invite you to add the names of the people for whom an access to the UCI VIP Lounge must be requested. For this purpose, in the middle of the page, over the table, you must click on "Add" and complete the information requested.

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Each user has an entitled quota of access to the UCI VIP Lounge, which vary depending on the day as per the invitation email you received. In order to request an access to the UCI VIP Lounge, we invite you to tick the days you would like, for one or several people at the same time. You will then need to click on "Save". If you are within your entitled quota, a confirmation message will be displayed and the page will be updated with your requests. If you exceed your entitled quota, an error message will be displayed and you will see in red the requests which have not been taken into account. You will therefore need to amend your requests and save again. We encourage you to save your requests before leaving the page, otherwise they will be lost.

If you would like to cancel a request, you can untick the selected box and save again the page. A confirmation message will be displayed, and the page will be updated with your requests.



## 4. Approval process

Once the platform is closed, we will study the requests according to the entitled quotas. If a request is accepted, it will appear in green on the page. On the contrary, it will appear in red.

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You will then receive a confirmation email including links to the personal invitations for each person whose UCI VIP Lounge access has been accepted. Guests must present this personal invitation every day at the welcome desk of the UCI VIP Lounge to obtain the access wristband.

## 5. Contact

For any additional question, please make sure to contact <u>ucilounge@uci.ch</u>.